

KORX TERMS OF USE

Effective Date: October 1, 2026

Publication Date: October 1, 2026

Last Updated: September 5, 2026

FINAL - APPROVED | DIDIT REVISION | SEPTEMBER 5, 2026

These Terms of Use form a legally binding agreement between you and KORX TECHNOLOGIES LLC, doing business as KORX.

Please read them carefully before accessing or using the Platform. The linked contents and Word Navigation pane provide direct access to every Section.

TABLE OF CONTENTS

Section 1 — Introduction, Scope, and Acceptance
Section 2 — Definitions
Section 3 — Nature of the Platform
Section 4 — Eligibility, Registration & Account Requirements
Section 5 — User Content, Listings & Contact Access
Section 6 — Subscriptions, Fees & Paid Platform Services
Section 7 — Acceptable Use & Prohibited Conduct
Section 8 — Platform Enforcement & Compliance Actions
Section 9 — Intellectual Property Rights
Section 10 — Third-Party Services & External Links
Section 11 — Representations, Warranties & User Responsibilities
Section 12 — Disclaimers & Limitation of Liability
Section 13 — Indemnification
Section 14 — Termination
Section 15 — Privacy & Data Protection
Section 16 — Governing Law & Dispute Resolution
Section 17 — Amendments to These Terms
Section 18 — General Provisions

SECTION 1: INTRODUCTION, SCOPE, AND ACCEPTANCE

1.1 About KORX

KORX operates a digital listings, search, and request-specific contact-access platform. Service Requesters may publish Service Requests, Users may view eligible listings and Service Provider Profiles, and eligible Service Providers may authorize disclosure of selected contact methods so Users can communicate outside the Platform.

1.2 Contract Between You and KORX

These Terms form a legally binding agreement between you and KORX TECHNOLOGIES LLC, doing business as KORX, and govern your access to and use of the Platform and any Paid Service you purchase.

1.3 Platform Features and Access

Features and access may vary by Account role and status, County Lifecycle, Paid Service entitlement, geography, device, and legal, security, fraud-prevention, technical, or operational restrictions. KORX does not guarantee that every feature will be available to every User at all times.

1.4 Acceptance of These Terms

By selecting an acceptance control, creating an Account, purchasing a Paid Service, or otherwise using the Platform after receiving legally sufficient notice, you agree to these Terms. If you do not agree, do not use the Platform. Where KORX requires affirmative reacceptance of a material change, continued use alone will not replace that required action.

1.5 Users Covered by These Terms

These Terms apply, as relevant, to Visitors, Service Requesters, Service Providers, Business Users, Subscribers, and other Users. A person acting for an organization also agrees to Section 1.11.

1.6 Important Description of KORX's Role

KORX provides digital information and contact-access tools only. KORX is not a transportation carrier, vehicle operator, dispatcher, broker, marketplace operator that books Services, employer, staffing agency, payment processor for User-provided Services, or party to a Service Agreement. KORX does not assign Users, accept Requests for Providers, select routes, track trips, set fares, collect user-to-user service payments, or confirm performance or completion.

1.7 Independent User Relationships

Users independently decide whether to communicate, negotiate, enter a Service Agreement, arrange payment, and perform or receive a Service outside the Platform. Each User is responsible for evaluating the other User and the proposed Service.

1.8 No Employment, Agency, Partnership, or Joint Venture

No use of the Platform creates employment, agency, partnership, franchise, fiduciary, joint-venture, or representative authority between KORX and a User or between Users.

1.9 Incorporated Policies and Additional Terms

These Terms govern the overall contractual relationship. CT-004 — Platform Rules, Acceptable Use & Content Policy is incorporated, binding, and governing for User conduct, Content, contact-access use, ratings, reporting, and rule-based enforcement within its scope. CT-002 — KORX Privacy Policy is the governing privacy notice for Personal Information. CT-005 — Subscription, Billing, Cancellation & Refund Policy is incorporated and governs subscription, billing, cancellation, and refund matters

within its scope, together with transaction-specific checkout disclosures lawfully accepted under CT-005. CT-003 applies only if approved and published. CT-006 applies only if approved and published. Accepted Additional Terms govern only the identified feature or product. Section 18.2 resolves any conflict.

1.10 Terms Applicable to Specific Paid Services

A Paid Service may have checkout disclosures or Additional Terms describing its price, billing interval, renewal, trial, cancellation, refund, or eligibility rules. Those terms supplement these Terms only for that Paid Service and do not alter KORX's Platform role.

1.11 Business and Organizational Users

If you use the Platform for a company or other organization, you represent that you have authority to bind it. The organization is responsible for its Account Administrators and Users, and references to "you" include the organization where the context requires.

1.12 Electronic Records and Communications

You consent to receive agreements, disclosures, receipts, security messages, legal notices, and other records electronically through the Platform or the contact details associated with your Account, to the extent permitted by law. This concerns electronic delivery and is not consent to marketing SMS, optional promotional communications, or processing for which law requires separate affirmative consent. Optional event notifications remain governed by your settings and Section 15.3.

1.13 Ability to Retain These Terms

Before accepting, you may review, download, save, and print these Terms. Keep a copy of the version you accept and maintain current contact information so required notices can reach you.

1.14 Changes in Platform Functionality

KORX may add, modify, suspend, or discontinue Platform functionality prospectively, subject to accepted Paid Service commitments, required notice, and Applicable Law. A functional change does not by itself amend these Terms.

1.15 Geographic Scope

The initial Authorized Service Area is New Jersey. Registration may be available throughout that area while Service Request posting and Provider Membership access are activated County by County under Section 3.4. KORX may expand or limit Authorized Service Areas prospectively, subject to Applicable Law.

1.16 No Waiver of Mandatory Rights

Nothing in these Terms waives a right or remedy that cannot lawfully be waived, limited, or excluded.

1.17 Contact Information

KORX TECHNOLOGIES LLC, 28 Spring St, Unit #696, Princeton, New Jersey 08542;
info@korxtech.com; <https://www.korxtech.com>.

SECTION 2: DEFINITIONS

2.1 "Account"

"Account" means a registered user profile created to access or use features of the Platform that are not available to unregistered visitors. An Account may be established for an individual, business, organization, or other permitted user type.

2.2 “Account Administrator”

“Account Administrator” means an individual authorized to create, access, manage, or control an Account on behalf of a Business User or other legal entity. An Account Administrator is responsible for ensuring that the Account is used only by authorized persons and in accordance with these Terms.

2.3 “Additional Terms”

“Additional Terms” means any supplemental agreement, policy, notice, disclosure, or set of conditions that KORX presents as applying to a specific feature, service, program, subscription, promotion, or category of users. Additional Terms may include terms applicable specifically to Service Providers, Business Users, advertisers, or users of a Paid Service.

2.4 “Applicable Law”

“Applicable Law” means any federal, state, local, municipal, or other law, statute, regulation, ordinance, rule, court order, administrative requirement, or legally binding governmental directive that applies to a person, activity, Account, listing, communication, service, or use of the Platform.

2.5 “Authorized Service Area”

“Authorized Service Area” means a state or other geographic jurisdiction that KORX has expressly designated as eligible for specified Platform features, Listings, or User activities. At initial launch, the Authorized Service Area is New Jersey. Within an Authorized Service Area, the availability of Service Request posting, Share My Contact, or another geographically controlled feature may differ by County under the County Lifecycle.

2.6 “Business Account”

“Business Account” means an Account created, maintained, or used on behalf of a corporation, limited liability company, partnership, sole proprietorship, nonprofit organization, governmental body, or other business or legal entity.

2.7 “Business User”

“Business User” means a company, organization, sole proprietorship, or other legal entity that accesses or uses the Platform, directly or through an authorized representative. A Business User may use the Platform as a Service Provider, Service Requester, advertiser, Subscriber, or other permitted User type, subject to Section 4.7.

2.8 “Contact Access Features”

“Contact Access Features” means Platform features through which, under the current operating model, an eligible Service Provider may affirmatively authorize KORX to disclose selected Service Provider contact method(s) to the Service Requester associated with a specific Service Request. Where expressly permitted by KORX, the Service Provider may also include an optional Your Price entry and an optional Provider Note with that Share My Contact action.

2.9 “Content”

“Content” means text, photographs, images, graphics, logos, videos, audio, documents, data, descriptions, reviews, ratings, links, Account information, Listing information, and any other material displayed, submitted, uploaded, transmitted, or otherwise made available through the Platform. Content includes both KORX Content and User Content.

2.10 “Service Requester”

“Service Requester” means a User who searches for, requests information about, considers, or seeks to obtain a Service independently offered by a Service Provider. A Service Requester may be an

individual or a Business User. The term Service Requester does not mean that KORX has sold, supplied, arranged, guaranteed, or contracted to provide the independently offered Service.

2.11 “Device”

“Device” means a computer, mobile telephone, tablet, or other electronic equipment used to access or interact with the Platform.

2.12 “Effective Date”

“Effective Date” means the date identified at the beginning of these Terms as the date on which the applicable version becomes legally effective.

2.13 “Fees”

“Fees” means amounts charged by KORX for Paid Services provided directly by KORX, including Subscription Fees, advertising charges, promotional-placement fees, or charges for optional digital features. Fees do not include amounts independently charged by one User to another for transportation or any other service.

2.14 “Individual Service Provider”

“Individual Service Provider” means a natural person who uses the Platform to publish information about, advertise, or communicate concerning services that the person independently offers or intends to offer. An Individual Service Provider is not an employee, agent, representative, or contractor of KORX merely because the person accesses or uses the Platform.

2.15 “KORX”

“KORX,” “we,” “us,” or “our” means KORX TECHNOLOGIES LLC, doing business as KORX, together with any lawful successor or permitted assignee that operates the Platform. “KORX” does not include any User, Service Provider, Service Requester, advertiser, or third-party service provider merely because that person or entity uses, supports, or appears on the Platform.

2.16 “KORX Content”

“KORX Content” means Content owned by KORX or licensed to KORX, including:

- the KORX name and branding;
- Platform design and layout;
- original text and graphics;
- software and interfaces;
- classification and organizational systems;
- KORX-created educational or informational material; and
- other proprietary materials made available by KORX.

KORX Content does not include User Content merely because it is displayed through the Platform.

2.17 “Listing”

“Listing” or “User Listing” means, under the current version of the Platform, a Service Request Listing published by a Service Requester concerning a Service the Service Requester is interested in obtaining. A Listing is an informational publication. It is not, by itself:

- a contract;
- a booking;
- a confirmed service;
- a dispatch instruction;

- an acceptance of an offer;
- a guarantee of availability; or
- a commitment by KORX to arrange, provide, or supervise a Service.

2.18 “Listing Owner”

“Listing Owner” means the Service Requester responsible for creating, publishing, managing, or authorizing a Listing.

2.19 “Paid Service”

“Paid Service” means a digital product or service that KORX offers for a Fee, including a Subscription, even where KORX makes that product or service available without charge during an expressly offered trial, introductory, complimentary, or promotional period.

2.20 “Platform”

“Platform” means the websites, mobile applications, software, databases, Contact Access Features, notification features, search functions, Account services, Listing services, Paid Services, and other digital services owned, operated, or expressly offered by KORX. The term Platform describes KORX’s digital systems and does not mean that KORX provides the independently advertised services appearing on those systems.

2.21 “Platform Policies”

“Platform Policies” means CT-004 - KORX Platform Rules and any other operational rule, standard, guideline, or policy that KORX expressly identifies, publishes, and incorporates as applying to use of the Platform. CT-004 - KORX Platform Rules is the governing Platform Policy for User conduct, User Content, Listings, prohibited uses, reporting, safety-related Platform rules, and Platform enforcement, subject to the allocation of authority stated in Section 1.9.

2.22 “Privacy Policy”

“Privacy Policy” means the then-current KORX privacy notice or policy describing how KORX collects, uses, discloses, stores, protects, and otherwise processes personal information. The Privacy Policy may be updated in accordance with Applicable Law and its own terms.

2.23 “Public Content”

“Public Content” means Content that a User chooses to make available for viewing by visitors or other Users without individualized authorization from the User each time the Content is accessed. The public availability of Content does not transfer its ownership or authorize uses beyond those permitted by these Terms or Applicable Law.

2.24 “Profile”

“Profile” means the personal or business-facing information associated with a User or Account and made available through the Platform in accordance with the User’s settings and applicable Platform features.

2.25 “Service”

“Service,” when referring to an activity offered or requested by a User, means transportation or another lawful activity that one User independently offers, requests, negotiates, or provides to another User. Unless these Terms expressly state otherwise, a User-provided Service is separate from the digital services provided directly by KORX.

2.26 “Service Agreement”

“Service Agreement” means any agreement, arrangement, understanding, or commitment entered into directly between Users concerning a User-provided Service. A Service Agreement may address price, timing, location, scope, payment, cancellation, insurance, or other service conditions.

2.27 “Service Provider”

“Service Provider” means an Individual Service Provider or Business Service Provider that uses the Platform to publish, promote, describe, or communicate concerning a service that the User independently offers or intends to offer. A Service Provider:

- acts independently from KORX;
- is responsible for determining whether the offered service is lawful;
- is responsible for all required licenses, registrations, permits, insurance, qualifications, and taxes;
- independently decides whether to communicate or contract with a Service Requester; and
- is solely responsible for performing any Service Agreement that the Service Provider enters into.

The term Service Provider does not mean that KORX employs, appoints, certifies, dispatches, manages, or supervises that User.

2.28 “Business Service Provider”

“Business Service Provider” means a Business User that uses the Platform to publish, promote, describe, or communicate concerning services independently offered by that Business User. A Business Service Provider is responsible for the conduct of persons whom it authorizes to use or manage its Account.

2.29 “Service Request Listing” or “Service Request”

“Service Request Listing” or “Service Request” means a Listing published by a Service Requester that describes a Service the Service Requester is interested in obtaining. A Service Request Listing:

- is made available as informational User Content;
- does not obligate any Service Provider to contact or communicate with the Service Requester;
- does not obligate the Service Requester to select or contract with any Service Provider;
- is not automatically directed or assigned by KORX to a specific Service Provider;
- does not constitute a confirmed reservation or booking; and
- does not, by itself, create a Service Agreement.

2.30 “Subscription” and “Provider Membership”

“Subscription” means access to specified Platform features for a stated period under a plan offered by KORX. A Subscription may include a paid period or an expressly offered trial, introductory, complimentary, or promotional period. A Subscription is treated as a Paid Service even when KORX temporarily provides it without charge. “Provider Membership” means the single account-wide Subscription offered to eligible Service Providers.

2.31 “Subscriber”

“Subscriber” means an eligible User with a currently active Subscription entitlement, including an active paid, trial, introductory, complimentary, or promotional entitlement, that has not expired, been suspended, or been terminated. Turning off automatic renewal during an already paid period does not

end Subscriber status before the applicable paid-through date. Cancellation during a First-Time Provider Membership Trial ends that trial entitlement immediately.

2.32 “Subscription Fee”

“Subscription Fee” means the amount charged by KORX for a Subscription, excluding any separately disclosed taxes or third-party charges.

2.33 “Terms”

“Terms” or “Terms of Use” means this KORX Terms of Use document, including any provisions, exhibits, or terms expressly incorporated into it by reference.

2.34 “Third-Party Service”

“Third-Party Service” means a website, application, product, software component, hosting service, payment processor, analytics service, communication provider, map service, or other product or service supplied by a person or entity other than KORX. Third-Party Services may be subject to their own terms and privacy practices.

2.35 “User”

“User,” “you,” or “your” means any natural person or legal entity that accesses or uses the Platform. Depending on the context, a User may include:

- a visitor;
- a registered Account holder;
- a Service Requester;
- a Service Provider;
- a Business User;
- an Account Administrator;
- an advertiser;
- a Subscriber; or
- a person acting on behalf of another authorized User.

2.36 “User Content”

“User Content” means Content submitted, uploaded, published, displayed, transmitted, or otherwise made available by or on behalf of a User. User Content includes:

- profiles;
- Listings;
- business descriptions;
- photographs;
- logos;
- service information;
- reviews;
- ratings;
- documents; and
- other information supplied by Users.

User Content does not become KORX Content merely because it is hosted, displayed, indexed, reformatted, or technically processed by the Platform.

2.37 “Visitor”

“Visitor” means a person who accesses publicly available portions of the Platform without registering an Account. Visitors are subject to the provisions of these Terms that reasonably apply to browsing or accessing the Platform, but only to the extent that the Visitor has been provided with legally sufficient notice of these Terms and the relevant provision is enforceable under Applicable Law.

2.38 Rules of Interpretation

Unless context requires otherwise, the singular includes the plural; “including” means “including without limitation”; headings do not limit meaning; references to law include amendments and implementing rules; “writing” includes legally effective electronic records; and a Section reference is to these Terms.

2.39 “County”

“County” means a county or equivalent geographic unit configured by KORX for registration, posting eligibility, County launch measurement, notices, and the Provider Membership gate. At initial launch, it means one of New Jersey’s twenty-one Counties.

2.40 “Home / Residence County” and “Service Area County”

“Home / Residence County” means the private County selected for an Account. For a Service Provider, it determines the County cohort in which a Qualifying Provider Account may be counted. Selection does not mean KORX verified residence. “Service Area County” means a County selected by a Service Provider to describe an approved general service area. It is distinct from the Home / Residence County and does not control County threshold counting, Service Request posting eligibility, or the Provider Membership gate.

2.41 “Pickup / Origin County”

“Pickup / Origin County” means the Pickup County for a One Way Request and the Origin County for a Round Trip or Multi-Destination Request. It controls posting eligibility, threshold counting, and the Provider Membership gate; a destination, stop, Provider residence, or service-area County does not replace it.

2.42 “Qualifying Provider Account”

“Qualifying Provider Account” means one distinct, completed, active, eligible Service Provider Account assigned to the relevant Home / Residence County that has at least one Verified Contact Method and is not restricted, suspended, deleted, terminated, incomplete, test, duplicate, fraudulent, or otherwise excluded under CT-004. Telephone or email verification is sufficient; verification of both is not required. If the Account loses or replaces its only Verified Contact Method before the County first opens, the Account ceases to count until another Contact Method is verified. It is counted once; later count changes do not reverse a recorded County stage.

2.43 “Qualifying Service Request”

“Qualifying Service Request” means one compliant Request successfully published with the measured County as its Pickup / Origin County and an original publication time within the applicable rolling thirty-day period. A Request may qualify whether or not the Service Requester has verified a telephone number or email address. Drafts, failed submissions, fraudulent or manipulative duplicates, and Requests removed before the threshold is first reached do not count. A later cancellation or removal does not reverse a Notice Period already started.

2.44 “County Lifecycle”

“County Lifecycle” means the one-way stages described in Section 3.4: Building, Requester Posting Open, County Membership Notice Period, and Membership Active. A separate legal, security, fraud-prevention, technical, or operational restriction does not reset or reverse the recorded stage.

2.45 “County Membership Notice Period”

“County Membership Notice Period” means the County-wide, one-time thirty-calendar-day period described in Sections 3.4 and 6.12. It is not an individual trial; a Provider joining during it receives only the unexpired remainder.

2.46 “Provider-Visible Projection”

“Provider-Visible Projection” means the limited Request view available to an eligible Service Provider or approved public context: City, County, State, ZIP Code, route-point order, approved approximate distance and time, and approved non-private fields. It excludes exact addresses, units, coordinates, pins, place identifiers, access instructions, private Account fields, telephone numbers, and email addresses.

2.47 “First-Time Provider Membership Trial”

“First-Time Provider Membership Trial” means the one-time, account-wide thirty-calendar-day trial described in Section 6.12 and CT-005. It becomes available only when Provider Membership is needed for an otherwise eligible Share My Contact action controlled by a County in Membership Active status, and begins only after affirmative enrollment, payment-method authorization, recurring-billing consent, and KORX activation. It does not begin automatically from registration or any County event.

2.48 “Verified Contact Method”

“Verified Contact Method” means a telephone number or email address for which KORX has recorded successful completion of its applicable confirmation challenge. The label “Verified” refers only to control of that specific Contact Method; it is not proof of identity, residence, background, qualifications, or legal eligibility.

2.49 “Identity Verified”

“Identity Verified” or “ID Verified” means an optional Service Provider Profile status based only on an authenticated successful identity-verification result from Didit, KORX's selected primary Third-Party Service for this purpose. It confirms identity only and does not verify a driver's license, vehicle, insurance, background, qualifications, or legal eligibility to provide Services.

2.50 “Interested Provider”

“Interested Provider” means a Service Provider whose successful Share My Contact event is active in the Requester's Interested Providers list for a particular Service Request. Removal from the active list does not delete the historical disclosure record or recall information already received.

SECTION 3: NATURE OF THE PLATFORM

3.1 Purpose of the Platform

KORX helps Users publish and discover listings and, when eligibility requirements are met, disclose a Provider-selected contact method for independent communication outside the Platform.

3.2 Digital Platform Only

The Platform provides digital tools only. It does not itself perform, supervise, schedule, dispatch, book, accept, complete, or pay for a User-provided Service.

3.3 User Independence

Service Requesters and Service Providers act independently and use their own judgment concerning communications, terms, routes, pricing, payment, safety, legal compliance, and performance.

3.4 Authorized Service Areas and County Lifecycle

Each County progresses in one direction through four stages:

- Building — both roles may register, but Requests controlled by that County cannot be published until the County reaches thirty Qualifying Provider Accounts.
- Requester Posting Open — posting opens automatically at thirty Qualifying Provider Accounts and never returns to Building because counts later decline.
- County Membership Notice Period — when that open County first reaches ten Qualifying Service Requests within a rolling thirty-day period, one County-wide thirty-day notice period begins. Posting and otherwise eligible Share My Contact actions remain available without Provider Membership during that period.
- Membership Active — after the notice period expires, an otherwise eligible Share My Contact action controlled by that County requires an active Provider Membership or an active First-Time Provider Membership Trial.

The Pickup / Origin County controls these rules. A recorded stage does not reverse. KORX may separately restrict access for legal, security, fraud-prevention, technical, or operational reasons; that restriction is not a County closure or lifecycle reset.

3.5 KORX Is Not a Party to User Transactions

KORX is not a party to a Service Agreement or other transaction between Users and has no obligation to enforce or resolve it.

3.6 No Transportation Services

KORX does not provide transportation or dispatch, select routes, monitor a trip, provide navigation, track a User continuously or in the background, set a fare, or determine whether a Service occurred.

3.7 No Agency Relationship

No User may represent that the User is KORX's employee, agent, partner, representative, or authorized contractor.

3.8 Contact Access, Request Projection, and External Communications

A Service Requester enters exact route addresses in designated private fields. KORX may process them to determine County and calculate approximate distance and time, while Service Providers and the public receive only the Provider-Visible Projection. After a valid Share My Contact event, Users communicate independently outside the Platform. KORX does not provide or ordinarily monitor that external communication channel; if a User later submits an external communication for support, a Platform-related complaint, security, fraud prevention, enforcement, or legal purposes, KORX may process the submission under CT-002 and Applicable Law.

3.9 Listings Are Informational

Listings, profiles, projections, prices, notes, preferences, ratings, and status labels are informational User or system records, not KORX endorsements, verification, bookings, promises, or guarantees.

3.10 Platform Availability

Platform access may be interrupted, delayed, changed, or unavailable. KORX may maintain, secure, or modify the Platform and may impose reasonable access controls.

3.11 Paid Digital Services

Paid Services are digital entitlements described in Section 6. They do not purchase a Service, guarantee contact or business results, or change KORX's role.

3.12 Future Development

New or materially changed features may be subject to revised Terms, Additional Terms, or legally required consent before use.

3.13 Platform Role

The Platform is a listings, information, and contact-access service. All User-to-User Service decisions and obligations remain with the participating Users.

SECTION 4: ELIGIBILITY, REGISTRATION & ACCOUNT REQUIREMENTS

4.1 Eligibility

You may use the Platform only if you can form a binding agreement, satisfy the applicable age and geographic requirements, are not legally barred from use, and comply with these Terms and CT-004.

4.2 Minimum Age

A Service Requester must be at least eighteen years old. A Service Provider, including each natural person controlling or performing through a Business Service Provider Account, must be at least twenty-one. KORX may require reasonable age confirmation.

4.3 Registration

Registration requires accurate, current, and complete role-specific information and acceptance of the governing documents presented to you. Exact service addresses are entered with a Request in designated private fields, not displayed to Service Providers as registration information.

4.4 Geographic Eligibility

An Account must be associated with an Authorized Service Area. Registration availability does not mean Request posting or Provider contact access is active in every County; Sections 3.4 and 6 apply.

4.5 Account Accuracy

You must keep Account and listing information accurate and promptly correct material changes. KORX may rely on information you provide unless it has reason to restrict or investigate it.

4.6 Account Security

You are responsible for safeguarding credentials, using reasonable device security, and promptly reporting suspected unauthorized access. You are responsible for Account activity to the extent permitted by law.

4.7 Account and Role Policy

Each person or business may maintain no more than one Service Requester Account and one separate Service Provider Account. Within each role, a telephone number may be associated with only one Account and an email address may be associated with only one Account; using a different email with the same telephone number, or a different telephone number with the same email, does

not permit a second Account in the same role. The same telephone number or email address may support one Account in each opposite role where the Platform permits, but the two Accounts remain separate. Duplicate same-role Accounts, including Accounts used to evade limits, enforcement, rating rules, trials, or Fees, are prohibited. If a Contact Method is already verified on another Account in the same role, KORX may reject its use. If it is associated with an unverified same-role Account, a person who successfully proves control may have that Contact Method detached from the unverified Account and attached to the Account that completed verification, and KORX may notify the prior Account.

4.8 Business Accounts

A Business Account must be controlled by an authorized Account Administrator. The business is responsible for its administrators, personnel, Content, independently offered Services, and compliance obligations.

4.9 Contact-Method Verification and Optional Provider Identity Verification

Verification of a Service Requester's or Service Provider's telephone number or email address is optional at registration. KORX may display "Verified" beside a Contact Method only after the applicable confirmation challenge succeeds. If the User changes that Contact Method, the replacement is unverified until separately confirmed. Contact-method verification confirms control of that method only and does not establish the User's identity.

KORX currently provides optional identity verification to eligible Service Providers at no charge to the Service Provider, using Didit as its primary verification provider. KORX bears any applicable third-party verification cost. There is no identity-verification purchase, checkout, subscription, payment-method requirement, or verification charge to the Service Provider. KORX may display "Identity Verified" or "ID Verified" only after validating an authenticated successful Didit result linked to the correct Account and current legal-name version; self-attestation, an uploaded image, or a browser return alone is insufficient. The badge disclosure states: "Identity verified by Didit. This verification confirms identity only. It does not verify the provider's driver's license, vehicle, insurance, background, qualifications, or legal eligibility to provide services." A change to the verified legal name removes the status until successful re-verification.

Once this feature is enabled, a Service Provider may choose it after completing registration or from My Profile > Manage Identity Verification. An optional invitation may be dismissed. No session starts until the Provider separately consents and chooses Continue to Didit. The feature is currently for Service Providers only, independently of County opening. Identity verification is not required to register, maintain an otherwise eligible Account, purchase Membership or Advertising, share contact information when the separate requirements are met, or receive an independently eligible rating. Declining does not itself restrict those activities. KORX may change future availability or terms subject to applicable notice and consent requirements; no charge is imposed retroactively for a check provided without charge.

Except for the expressly identified Contact Method and optional identity-verification results, KORX does not independently verify residence, background, licenses, permits, insurance, qualifications, vehicles, service performance, or the truth of User Content. No verification label is an approval, recommendation, certification, endorsement, or guarantee by KORX.

4.10 Account Suspension

KORX may restrict an Account or feature under Section 8 and CT-004. A restriction does not reverse a County's recorded lifecycle stage.

4.11 Account Deletion by the User

You may request Account deletion through the available Account or support process. Deletion is subject to identity confirmation, outstanding obligations, lawful retention, fraud prevention, dispute preservation, and Sections 14 and 15.

4.12 Account Termination by KORX

KORX may suspend or terminate an Account under Section 8, CT-004, and Applicable Law. Section 14 governs the resulting contractual effects.

4.13 Account Responsibility

You remain responsible for your credentials, Content, choices, communications, Service Agreements, taxes, licenses, insurance, payments, and independently performed or received Services.

4.14 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 5: USER CONTENT, LISTINGS & CONTACT ACCESS

5.1 Purpose of this Section

This Section states the contractual rules for User Content, listings, Request sharing, contact disclosure, location privacy, and ratings. CT-004 supplies the detailed conduct and content rules; CT-002 governs Personal Information.

5.2 Ownership of User Content

As between you and KORX, you retain ownership of your User Content, subject to rights held by others and the license in Section 5.3.

5.3 License Granted to KORX

You grant KORX a non-exclusive, worldwide, royalty-free, sublicensable license to host, store, reproduce, format, display, transmit, moderate, secure, and otherwise use User Content only as reasonably necessary to operate, provide, protect, improve, and document the Platform and User-selected features. The license does not make private information public or authorize disclosure beyond these Terms, CT-002, your directions, or Applicable Law.

5.4 Responsibility for User Content

You are responsible for ensuring that your User Content is accurate, lawful, non-infringing, and permitted by CT-004, and that you have the rights and consents needed to provide it. KORX does not adopt User Content as its own statement.

5.5 Listings

Listings must describe genuine, lawful activity and use the correct fields. A Listing is informational and does not create a booking, acceptance, dispatch, guarantee, Service Agreement, or payment obligation.

5.6 Authorized Service Areas and County Posting Eligibility

A Request may be published only when its Pickup / Origin County is Requester Posting Open, in the County Membership Notice Period, or Membership Active, and all other requirements are met. Once posting has opened, a later decline in counts does not re-lock the County, although independent access restrictions may apply.

5.7 Service Request Listings and Share My Request

A Service Requester must enter exact Pickup or Origin, Destination, and Stop addresses, as applicable, in designated private fields. KORX may process those addresses for County, approximate distance, and approximate time; the Provider and public view is limited to the Provider-Visible Projection.

Share My Request allows a Requester to share one eligible Upcoming Request with one eligible Provider at a time. The Requester may withdraw it before that Provider successfully completes Share My Contact. A successful Share My Contact consumes the grant. Share My Request is not a booking, assignment, dispatch, acceptance, payment, or Service Agreement.

5.8 Share My Contact and Contact Access Information

For each eligible Request, the Service Provider must give fresh, request-specific authorization to disclose a selected Verified Contact Method: a verified telephone number, a verified email address, or both if both are verified. KORX must not disclose an unverified Contact Method. If the Provider selects an unverified method, the Share My Contact flow pauses, requires successful verification of that method, and then returns the Provider to the same request-specific authorization flow. Optional Your Price and Provider Note fields are informational and do not create a KORX-set price, invoice, booking, or payment obligation. A completed disclosure is a historical event and cannot be retracted.

A Service Request may have no more than five active Interested Providers. The limit is reached when five distinct Service Providers have successfully completed Share My Contact and remain active for that Request. Any further attempt must be rejected with "Response Limit Reached." The Service Requester may use "Remove from Interested Providers" to remove one active Provider and open one position for a different eligible Provider. Removal does not erase the Share My Contact event or disclosure snapshot, cannot recall contact information already viewed or saved, and does not permit the removed Provider to re-share or automatically re-enter the same Request.

KORX may send an In-App, Email, or SMS event notification only through channels enabled by the Requester's settings and available to KORX. Every such channel is optional; no channel or delivery is mandatory or guaranteed.

5.9 Monitoring of Content

KORX may use automated or human review where permitted, but has no obligation to pre-screen or continuously monitor all Content. CT-004 governs moderation and enforcement.

5.10 Removal, Restriction, or Hiding of User Content

KORX may reject, hide, restrict, preserve, or remove Content as permitted by CT-004, Section 8, these Terms, or law. Such action does not decide a dispute between Users.

5.11 User Editing, Cancellation, and Removal Requests

A User may edit or cancel eligible Content through available controls. Changes do not erase completed contact-disclosure, rating, billing, acceptance, audit, or legally retained records, and a cancelled Request may remain rating-eligible under Section 5.14.

5.12 Public and Private Content

Public and Provider-visible fields are limited to approved Content and the Provider-Visible Projection. Exact addresses, coordinates, pins, access instructions, private Account fields, Gender, telephone numbers, and email addresses remain private unless a specific authorized feature, CT-002, or Applicable Law permits disclosure. The Requester's authorized private view may display that Requester's exact Request addresses.

5.13 Eligibility for Contact Access Features

Contact Access Features are available only when the Request, Accounts, County stage, selected Contact Method verification, five-Interested-Provider limit, and other feature-specific conditions are eligible. Provider Membership is required only as stated in Section 6. Eligibility does not guarantee disclosure, delivery, response, selection, payment, or a Service Agreement.

5.14 Ratings and Private Feedback

A rating becomes eligible only after a successful Share My Contact event and the later of that event or the calculated scheduled end of the Request, determined from the scheduled start plus the Platform's travel-time and waiting-time calculations. A cancellation does not automatically remove eligibility; the last calculated schedule may be used.

Each eligible party has ten calendar days, measured in America/New_York time, to submit one final rating for that Request, rater, rated User, and direction. Ratings must not be preselected and cannot be edited or replaced after submission, except that KORX may remove or restrict them under CT-004 or law.

An aggregate rating is displayed only after at least ten valid opposite-role ratings satisfy KORX's rules. Individual stars, written feedback, categories, private identifiers, and raw safety selections remain private. KORX may publish only a neutral, KORX-authored, appropriately redacted summary where permitted. A safety selection is an internal signal, not emergency assistance, proof, or automatic punishment.

5.15 Platform License to Users

Subject to these Terms, KORX grants you a personal, limited, revocable, non-exclusive, non-transferable license to access and use the Platform for its intended purpose. Section 9 states the applicable intellectual-property restrictions.

5.16 Preservation of Evidence

KORX may preserve Content and related records when reasonably necessary for security, fraud prevention, enforcement, disputes, legal compliance, or protection of rights, subject to CT-002 and Applicable Law.

5.17 No Editorial Responsibility

KORX is not the author, publisher, verifier, or guarantor of User Content merely because it hosts, formats, projects, moderates, or removes that Content.

5.18 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 6: SUBSCRIPTIONS, FEES & PAID PLATFORM SERVICES

6.1 Scope of this Section

This Section states the principal contractual rules for KORX Paid Services. CT-005 — Subscription, Billing, Cancellation & Refund Policy is incorporated and governs the detailed price, enrollment, trial, billing, renewal, cancellation, payment-failure, chargeback, and refund terms within its scope, together with the transaction-specific checkout disclosures lawfully accepted for the purchase.

6.2 Availability and Current Paid Services

KORX currently offers three independent Paid Services: Provider Membership, Provider Profile Advertising, and Request Advertising. Buying, cancelling, failing to pay for, or losing one product does not automatically buy, cancel, suspend, or extend another.

6.3 County Lifecycle and Provider Membership Access

Provider Membership is account-wide. It is required only for an otherwise eligible Share My Contact action whose Pickup / Origin County is Membership Active. It is not required solely because a Provider registered, because posting opened, or while the controlling County remains within its County Membership Notice Period.

6.4 Provider Membership and Share My Contact

An active Provider Membership or active First-Time Provider Membership Trial satisfies only the Membership gate for an otherwise eligible Share My Contact action. It does not override Account, Request, sharing, conduct, security, or geographic restrictions and does not guarantee contact, response, selection, payment, or business results.

6.5 No Guarantee of Business Results

No Paid Service guarantees views, ranking, contacts, responses, selection, revenue, completed Services, or any other result.

6.6 Pricing and Disclosure of Fees

The current base prices, billing types, and trial availability for Provider Membership, Provider Profile Advertising, and Request Advertising are stated in CT-005 and disclosed at checkout. Before purchase, KORX will disclose the product, amount due, billing frequency, taxes if applicable, renewal or duration, trial terms if any, and cancellation method. A clearly disclosed checkout price controls that purchase if lawfully accepted.

6.7 Payment and Recurring-Payment Authorization

You authorize KORX and its payment processor to charge the approved payment method only after you receive the required disclosures and affirmatively approve the purchase. Recurring Paid Services require separate, clear recurring-payment consent. Trial enrollment must show US \$0.00 due at activation and the first scheduled charge date.

6.8 Third-Party Payment Processors

KORX may use an independent payment processor. Its terms and privacy practices may apply. KORX may receive transaction tokens, status, limited payment metadata, and other records needed to administer billing, but does not ordinarily receive full card credentials.

6.9 Recurring Billing

Provider Membership and Provider Profile Advertising renew monthly until cancelled. Unless a First-Time Provider Membership Trial is timely cancelled, it converts at expiration to paid monthly Provider Membership and the authorized payment method is charged the disclosed price. Request Advertising does not renew.

6.10 Subscription Renewal and Paid-Through Access

A recurring Paid Service renews on its applicable renewal date. Cancellation during a paid period stops future renewal but ordinarily leaves the entitlement active through the paid-through date, unless law, a disclosed remedy, or an enforcement restriction requires otherwise.

6.11 Cancellation, Resume, and Reactivation

You may cancel through the reasonably available Account or support method identified at enrollment, and KORX will provide or display confirmation. Cancelling a First-Time Provider Membership Trial ends Membership access immediately and permanently consumes the one-time trial. Resuming before a paid-through date may restore renewal; reactivation after expiration requires a new affirmative purchase and does not create another trial.

6.12 County Membership Notice Period, First-Time Provider Membership Trial, and Promotional Offers

The two free periods are separate and do not guarantee sixty free days to every Provider:

- County Membership Notice Period — one County-wide thirty-day period begins automatically after an open County first reaches ten Qualifying Service Requests within a rolling thirty-day period. It is not an individual trial. A Provider present for the full period may use that full period; a Provider joining during it receives only the remainder; a Provider joining after it expires receives no retroactive County period.
- First-Time Provider Membership Trial — one thirty-day, account-wide trial begins only when an otherwise eligible Share My Contact action is controlled by a County in Membership Active status and the Provider then affirmatively enrolls, authorizes a payment method, consents to recurring billing, and KORX activates the trial. It does not begin solely from registration or a County event. A Provider enrolling after the County Membership Notice Period has expired receives this one eligible trial only.

Neither period may be stacked with itself, transferred, paused, reset, restarted, or repeated. The individual trial does not start automatically from registration or any County event. Cancellation ends it immediately and consumes eligibility; if not timely cancelled, it converts to paid monthly Membership. A separate promotion applies only under its disclosed terms.

6.13 Changes to Subscription Plans

KORX may change a plan or price prospectively with legally required notice. A change does not create retroactive charges and will require new consent where Applicable Law requires it.

6.14 Taxes

Fees may exclude sales, use, or similar taxes. You are responsible for taxes lawfully imposed on your purchase, except taxes based on KORX's net income.

6.15 Failed, Pending, Reversed, or Unsuccessful Payments

If a payment fails, remains pending, is reversed, or cannot be completed, KORX may retry as authorized, request an updated method, delay activation, suspend renewal or entitlement, or allow the Paid Service to expire. No charge is complete until confirmed by the processor.

6.16 Chargebacks and Payment Disputes

You may contact KORX for a billing review before initiating a bank or card dispute. Doing so may permit faster reconciliation, but it is not required and does not waive, limit, or condition any right to dispute a transaction under Applicable Law. A reversed or unpaid transaction may affect the related entitlement as provided in CT-005. KORX will not retaliate against a User for a good-faith exercise of lawful rights.

6.17 Refunds

Except where Applicable Law, an accepted offer, or a specific KORX remedy requires otherwise, Fees are non-refundable after the Paid Service is activated. Cancellation stops future renewal but

does not ordinarily refund a current paid period. Request Advertising has no standard refund after activation, including when the Request later becomes Past or Cancelled.

6.18 Suspension or Termination of Paid Services

KORX may suspend or terminate a Paid Service for nonpayment, fraud, security risk, legal compliance, Account restriction, or a material violation. Suspension does not automatically extend a term or create a refund, subject to Applicable Law.

6.19 Provider Profile Advertising and Request Advertising

Provider Profile Advertising is a separate monthly recurring product with no trial. Request Advertising is a separate one-time product for one eligible Request and ends when that Request becomes Past or Cancelled. The prices are stated in Section 6.6. Advertising adds only approved visual distinction and an advertising label; it does not buy ranking, endorsement, verification, eligibility, or guaranteed results.

6.20 No Payment Processing for User-Provided Services

KORX does not process, hold, collect, remit, or guarantee payment for Services independently arranged between Users. Platform Fees are paid to KORX for digital Paid Services only.

6.21 User-to-User Payment Disputes

Users must resolve any Service price, invoice, refund, charge, or payment dispute between themselves. KORX may preserve relevant Platform records but does not adjudicate or collect a user-to-user debt.

6.22 Billing Records, Confirmations, and Receipts

KORX may maintain and provide legally required confirmations, receipts, consent records, trial dates, renewal dates, cancellations, payment status, and entitlement history. You must review them and promptly report suspected errors, without limiting non-waivable rights.

6.23 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 7: ACCEPTABLE USE & PROHIBITED CONDUCT

7.1 Purpose of this Section

CT-004 governs detailed acceptable-use, Content, contact-access, reporting, and conduct standards. This Section incorporates those duties into the contractual relationship.

7.2 Lawful Use

You must use the Platform and any information obtained through it lawfully and only for legitimate Platform purposes.

7.3 Compliance with Platform Rules and Other Requirements

You must comply with CT-004 and other governing documents applicable under Sections 1.9 and 18.2.

7.4 Accurate Information

You must not provide materially false, misleading, incomplete, outdated, manipulated, or impersonating information.

7.5 Prohibited Activities

Prohibited conduct includes fraud, unlawful or discriminatory Content or conduct, harassment, threats, spam, phishing, manipulation, evasion, security interference, unauthorized data collection, and intellectual-property infringement. CT-004 contains the controlling detailed rules.

7.6 Misuse of Listings

Do not create sham, duplicate, unlawful, misleading, or manipulative Listings or use Listings to evade County, rating, eligibility, advertising, or payment rules.

7.7 Misuse of Contact Access Features

Do not misuse Contact Access Features to harass, spam, scrape, sell, disclose, or use contact information outside the Request-specific purpose authorized by the User.

7.8 Circumvention of Platform Features

Do not bypass technical controls, per-role telephone or email uniqueness, Account limits, the five-Interested-Provider limit, removal or re-entry restrictions, County stages, sharing limits, verification requirements, eligibility gates, trials, Fees, rating rules, or enforcement actions.

7.9 Unauthorized Access

Do not access an Account, system, record, or feature without authorization or exceed the authorization granted.

7.10 Automated Access

Do not scrape, crawl, index, copy, or access the Platform through bots or automated means unless KORX expressly authorizes it in writing.

7.11 Intellectual Property Abuse

Do not infringe, remove notices from, misappropriate, or misuse KORX or third-party intellectual property.

7.12 Security and Integrity

Do not introduce malware, probe vulnerabilities, interfere with security or availability, or facilitate unauthorized access.

7.13 Fair Use of Platform Resources

Use Platform resources reasonably and do not impose excessive load, abuse support, or impair another User's access.

7.14 Platform Support and Reporting

Report suspected violations, security concerns, or abuse through the designated support or reporting channel. Reporting does not guarantee a particular action, disclosure, refund, or outcome.

7.15 Enforcement

A violation may result in action under CT-004, Section 8, and Section 14.

7.16 No Waiver

Failure to enforce a rule in one instance is not a waiver or approval of similar conduct.

7.17 User Responsibility

You are responsible for your use, Content, communications, and conduct and for persons you authorize to use your Account.

7.18 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 8: PLATFORM ENFORCEMENT & COMPLIANCE ACTIONS

8.1 Purpose of this Section

CT-004 governs rule-based enforcement and reporting within its scope. This Section states KORX's contractual authority and the effects of enforcement.

8.2 General Enforcement Authority

Subject to CT-004 and Applicable Law, KORX may investigate suspected violations, preserve records, warn a User, restrict or remove Content, limit a feature, suspend an Account, or terminate an Account.

8.3 Progressive Enforcement

KORX may use progressive enforcement but is not required to follow a fixed sequence. Severity, history, risk, evidence, legal duties, and protection of Users or the Platform may affect the response.

8.4 Immediate Action

KORX may act immediately where reasonably necessary for security, fraud prevention, legal compliance, imminent or material harm, serious abuse, or preservation of the Platform.

8.5 Investigation of Suspected Violations

KORX may review available Account, Content, technical, billing, communication, reporting, and other relevant records. An investigation is an administrative review, not adjudication of a User-to-User dispute.

8.6 User Cooperation

You must provide reasonably requested information and must not obstruct, falsify, destroy, or manipulate relevant evidence. This duty does not waive a non-waivable legal right.

8.7 Correction Before Enforcement

KORX may allow correction before action but is not required to do so where immediate or stronger action is reasonable.

8.8 Removal or Restriction of Content

KORX may reject, hide, restrict, preserve, label, or remove Content that violates governing documents, creates risk, is unlawful, or cannot be reliably administered. Removal does not transfer ownership to KORX or decide private rights between Users.

8.9 Suspension of Features

KORX may suspend particular features, including posting, sharing, contact access, ratings, advertising, or billing-related entitlements, without necessarily suspending the entire Account.

8.10 Suspension of Accounts

KORX may suspend an Account temporarily while reviewing risk or enforcing governing documents. A suspension may limit all or part of Platform access.

8.11 Account Termination

KORX may terminate an Account for a material or repeated violation, fraud, serious risk, legal requirement, evasion, or other ground permitted by CT-004, these Terms, and Applicable Law.

8.12 Effect on Paid Services

Enforcement does not automatically pause or extend a Paid Service or create a refund. Section 6 and Applicable Law govern billing effects; KORX will implement a required refund or cancellation remedy where applicable.

8.13 Reports from Users

Users may submit good-faith reports through designated channels. A report does not guarantee investigation, disclosure of confidential information, reversal, payment result, or any particular action.

8.14 Cooperation with Authorities

KORX may preserve or disclose records and cooperate with courts, regulators, law enforcement, and other legally authorized bodies as required or permitted by law.

8.15 No Assumption of Duty

Monitoring, investigation, or enforcement in one matter does not create a duty to monitor all Users, Content, or activity.

8.16 Records of Enforcement

KORX may retain enforcement, warning, investigation, report, and compliance records as reasonably necessary, subject to CT-002 and Applicable Law.

8.17 Appeals and Reconsideration

Where an action is identified as appeal-eligible, the affected User may submit an appeal through the designated procedure and deadline. A permanently terminated User may submit one appeal within thirty calendar days after KORX's records confirm delivery of the final termination notice, unless law requires a different rule. One active appeal is allowed per version of an action; it does not automatically stay the action.

KORX may verify the appellant and request relevant information. Where reasonably practicable, a reviewer other than the original decision-maker will review the appeal and may uphold, modify, reverse, or remand the action. The process concerns Platform enforcement only, does not adjudicate a User-to-User dispute, and does not limit a non-waivable right.

8.18 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 9: INTELLECTUAL PROPERTY RIGHTS

9.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

9.2 Ownership of KORX Intellectual Property

Except for User Content and other materials expressly owned by third parties, the Platform and all associated intellectual property are owned by KORX or its licensors.

This includes, without limitation:

- the KORX name;
- trademarks;
- service marks;
- trade dress;
- logos;
- Platform design;
- user interface;
- software;
- source code;
- object code;
- databases;
- Platform architecture;
- graphics;
- icons;
- text created by KORX;
- documentation;
- audiovisual material;
- search systems;
- classification systems;
- compilations;
- proprietary technology; and
- all related intellectual property rights.

Collectively, the foregoing materials and rights are referred to in these Terms as “KORX Intellectual Property.”

All rights not expressly granted are reserved.

9.3 Ownership of User Content

Users retain ownership of the intellectual property rights they lawfully possess in their User Content.

Nothing in these Terms transfers ownership of User Content to KORX.

The license granted by Users under Section 5 authorizes KORX to use User Content solely for purposes consistent with operating the Platform and does not transfer ownership.

9.4 Limited License to Use the Platform

Subject to these Terms, KORX grants each eligible User a limited, revocable, non-exclusive, non-transferable, and non-sublicensable license to access and use the Platform solely for its intended purposes.

This license does not grant any ownership interest in the Platform or any KORX Intellectual Property.

9.5 Restrictions on Use

Except as expressly permitted by Applicable Law or these Terms, Users must not:

- copy Platform software;
- reproduce substantial portions of KORX Content;
- modify Platform software;
- create derivative works from proprietary Platform components;
- reverse engineer, decompile, or disassemble software where prohibited by law;
- remove copyright or trademark notices;
- commercially exploit KORX Intellectual Property without written authorization;
- distribute proprietary Platform materials.

9.6 Trademarks

"KORX" and all associated names, logos, slogans, graphics, icons, and branding elements are trademarks or proprietary identifiers of KORX unless otherwise indicated.

No User acquires any right to use KORX trademarks except as expressly authorized in writing.

Users must not:

- imply sponsorship by KORX;
- falsely represent affiliation;
- register confusingly similar names;
- use KORX branding in a misleading manner.

9.7 Copyright

All copyrightable material created by KORX is protected under applicable copyright laws.

Users may not reproduce, distribute, publicly display, publicly perform, publish, or commercially exploit copyrighted KORX material except as expressly permitted by these Terms or Applicable Law.

9.8 User Feedback

If a User voluntarily submits suggestions, recommendations, comments, feature requests, or other feedback concerning the Platform ("Feedback"), the User grants KORX a perpetual, worldwide, irrevocable, royalty-free, transferable, sublicensable license to use, modify, implement, publish, and incorporate that Feedback into the Platform without compensation.

This provision applies only to Feedback voluntarily submitted for improving the Platform and does not transfer ownership of unrelated User Content.

9.9 Open Source Components

The Platform may include software distributed under open-source licenses.

Such components remain subject to their respective license terms.

Nothing in these Terms limits rights granted under applicable open-source licenses.

9.10 Copyright Complaints, DMCA Notices, and Repeat Infringers

Copyright complaints are subject to Applicable Law. If and when KORX approves and publishes CT-006, CT-006 will govern KORX's copyright-notice, counter-notification, and repeat-infringer procedures.

Until CT-006 becomes effective, KORX may receive general copyright concerns through its current Contact Us route, but KORX does not represent that a general report constitutes delivery to a registered Designated Agent or a statutory DMCA Notice or Counter-Notice.

After CT-006 becomes effective, Notices and Counter-Notices must be submitted to the registered Designated Agent using the current contact information published on the Platform and in the U.S.

Copyright Office directory. KORX may remove, disable, or restore material as provided by CT-006 and Applicable Law.

9.11 Reservation of Rights

Except for the limited licenses expressly granted under these Terms, no license, assignment, waiver, or transfer of intellectual property rights is granted by implication, estoppel, or otherwise.

All rights remain reserved by their respective owners.

9.12 Database Protection

To the extent permitted by Applicable Law, the compilation, organization, selection, arrangement, indexing, categorization, and presentation of information within the Platform constitute proprietary intellectual property of KORX, even where individual Listings or User Content remain owned by their respective Users.

Users may not systematically extract, reproduce, or reuse substantial portions of Platform databases without prior written authorization.

9.13 Artificial Intelligence and Automated Systems

Users must not use automated systems, including artificial intelligence tools, bots, crawlers, or similar technologies, to reproduce, harvest, train, or create competing products using substantial portions of KORX Intellectual Property or proprietary Platform data, except where expressly authorized by KORX or permitted by Applicable Law.

Nothing in this Section prohibits lawful use of publicly available information in a manner permitted by law.

9.14 Preservation of Intellectual Property Notices

Users must not remove, alter, obscure, or falsify any copyright, trademark, attribution, proprietary notice, watermark, or other ownership identifier appearing on the Platform or in KORX Content.

9.15 Third-Party Intellectual Property

The Platform may display trademarks, logos, copyrighted materials, or other intellectual property owned by third parties.

Such materials remain the property of their respective owners.

Their appearance on the Platform does not imply ownership, endorsement, sponsorship, or affiliation unless expressly stated.

9.16 Effect of Account Termination

Termination or suspension of an Account does not transfer ownership of any intellectual property.

The limited license granted to access the Platform ends upon termination, except where continued access is required by Applicable Law or expressly permitted by KORX.

Any licenses granted by Users to KORX under these Terms continue only to the extent necessary to operate the Platform, comply with Applicable Law, preserve legal records, or exercise rights that survive termination.

9.17 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 10: THIRD-PARTY SERVICES & EXTERNAL LINKS

10.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

10.2 Third-Party Services

The Platform may incorporate, rely upon, or interact with Third-Party Services for operational, technical, security, communication, mapping, payment, analytics, hosting, authentication, or other legitimate business purposes.

If you choose identity verification, Didit processes your government identity document, face/selfie or liveness capture, facial/biometric information, and device/IP information to perform the disclosed checks. Before processing begins, KORX provides a separate disclosure and obtains your affirmative consent. KORX retains a limited verification record and does not store identity-document images, selfies, liveness recordings, biometric templates, or full document numbers. The processing, minimization, deletion instructions, and rights process are described in CT-002 and Didit's Verification Privacy Notice (<https://didit.me/terms/verification-privacy-notice/>). KORX's payment of Didit's charges creates no payment obligation for you.

Examples may include:

- payment processors;
- cloud hosting providers;
- mapping services;
- communication providers;
- authentication providers;
- analytics services;
- fraud prevention tools;
- User support systems; and
- other technology providers.

The inclusion or use of a Third-Party Service does not transfer ownership or operational responsibility for that service to KORX.

10.3 Independent Terms

Third-Party Services may be governed by their own:

- terms of service;
- privacy policies;
- acceptable use policies;
- licensing terms; and
- contractual requirements.

Users are responsible for reviewing and complying with those terms whenever they directly interact with a Third-Party Service.

Nothing in these Terms modifies or replaces the contractual relationship between a User and a Third-Party Service provider.

10.4 Availability of Third-Party Services

KORX does not guarantee the continuous availability of any Third-Party Service.

A Third-Party Service may be:

- modified;
- interrupted;
- suspended;
- discontinued;
- restricted; or
- replaced

without prior notice by its provider.

KORX may likewise replace one Third-Party Service with another where reasonably necessary for operational, legal, commercial, or technical reasons.

10.5 External Links

The Platform may contain links to websites, applications, social media pages, products, services, advertisements, or resources operated by third parties.

Such links are provided solely for User convenience or informational purposes unless expressly stated otherwise.

The presence of a link does not imply that KORX:

- owns the linked resource;
- controls the linked resource;
- endorses the linked resource;
- guarantees the linked resource;
- recommends the linked resource; or
- assumes responsibility for the linked resource.

10.6 User Responsibility

Users access Third-Party Services at their own discretion.

Before relying on any Third-Party Service, Users should independently evaluate:

- its suitability;
- security;
- pricing;
- reliability;
- legal compliance;
- privacy practices;
- contractual terms.

KORX is not responsible for decisions made by Users regarding Third-Party Services.

10.7 Third-Party Content

The Platform may display information originating from Third-Party Services.

Unless KORX expressly states otherwise, KORX does not guarantee that Third-Party Content is:

- accurate;
- complete;
- current;
- uninterrupted;
- suitable for a particular purpose.

Users remain responsible for independently verifying information before relying upon it.

10.8 Mapping, Address, and Location Services

KORX may use mapping, geocoding, distance, and time services to determine County and produce estimates. Exact Request addresses are processed as private data and are not displayed to Service Providers or the public. Outputs are informational and do not constitute route selection, navigation, dispatch, continuous or background tracking, or supervision.

10.9 Payment Providers

Where KORX offers Paid Services, payment processing may be performed by Third-Party payment processors.

KORX does not control:

- banking networks;
- card issuers;
- payment authorization decisions;
- payment processing infrastructure.

Payment transactions remain subject to the applicable terms of the payment processor.

Nothing in this Section applies to payments exchanged directly between Users outside the Platform.

10.10 Service Interruptions

KORX is not responsible for Platform interruptions resulting primarily from failures, maintenance, outages, or disruptions affecting Third-Party Services.

Where reasonably practicable, KORX may take commercially reasonable steps to restore affected Platform functionality.

10.11 Changes to Third-Party Providers

KORX may change, replace, add, or discontinue Third-Party providers without obtaining individual User consent, provided that doing so does not materially reduce mandatory legal protections available to Users.

Material changes affecting the processing of personal information remain subject to the Privacy Policy and Applicable Law.

10.12 Third-Party Intellectual Property

All trademarks, copyrights, logos, software, products, and other intellectual property belonging to Third-Party providers remain the property of their respective owners.

Nothing in these Terms grants Users any right to use Third-Party intellectual property except as permitted by Applicable Law or the applicable Third-Party provider.

10.13 No Agency

The use of a Third-Party Service in connection with the Platform does not create:

- an agency relationship;
- a partnership;
- a joint venture;
- an employment relationship; or
- any similar legal relationship

between KORX and the Third-Party provider unless expressly stated in a separate written agreement.

10.14 Third-Party Failures

Except where prohibited by Applicable Law, KORX is not responsible for losses, delays, interruptions, inaccuracies, security incidents, or failures arising primarily from the acts or omissions of Third-Party Service providers beyond KORX's reasonable control.

This provision does not limit any responsibility KORX may have for its own conduct under Applicable Law.

10.15 User Links

Users may be permitted to include links to their own websites or online resources within Listings or Profiles where allowed by the Platform.

Users remain solely responsible for the content and legality of any linked resources they provide.

KORX may remove or disable links that violate these Terms, Platform Policies, or Applicable Law.

10.16 Future Integrations

KORX may integrate additional Third-Party Services or technologies to improve Platform functionality.

The availability or use of future integrations does not alter the legal nature of the Platform unless KORX expressly states otherwise through updated Terms or Additional Terms.

10.17 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 11: REPRESENTATIONS, WARRANTIES & USER RESPONSIBILITIES

11.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

11.2 User Representations

By accessing or using the Platform, you represent and warrant that:

- the information you provide is truthful, accurate, and complete to the best of your knowledge;
- you have the legal authority to enter into these Terms;
- you will use the Platform in accordance with Applicable Law;
- you are not using the Platform for any unlawful or fraudulent purpose; and
- your use of the Platform will not knowingly infringe the rights of any third party.

11.3 Authority to Act

If you act on behalf of a Business User or another legal entity, you represent and warrant that you possess the authority to bind that entity to these Terms.

If you lack such authority, you must not create, manage, or use an Account on behalf of that entity.

11.4 Responsibility for User Information

Users remain solely responsible for:

- information submitted through their Accounts;
- Listings;
- User Content;
- communications conducted independently with other Users;

- representations made to other Users; and
- any commitments voluntarily made to other Users arising from the User's use of the Platform.

Under the current operating model, KORX does not independently verify User statements merely because they are submitted or displayed through the Platform.

11.5 Responsibility for Independent Services

Each Service Provider represents and warrants that the Services the Service Provider independently offers:

- are lawful;
- comply with Applicable Law;
- are offered only where the Service Provider is legally permitted to provide them;
- if a Service Agreement is formed, will be performed in accordance with the terms agreed directly with the Service Requester.

Each Service Requester remains responsible for independently evaluating whether a proposed Service Provider and offered Service meet the Service Requester's own requirements.

11.6 Required Licenses, Permits, and Insurance

Where Applicable Law requires licenses, registrations, permits, certifications, insurance, or other legal qualifications, the relevant User represents and warrants that such requirements have been satisfied before offering or performing the applicable service.

Under the current version of the Platform, KORX does not independently verify or monitor the existence, validity, or ongoing status of licenses, registrations, permits, certifications, insurance, or other legal qualifications supplied or represented by Users.

11.7 Compliance with Tax Obligations

Each User is solely responsible for determining and complying with any tax obligations arising from that User's activities.

KORX does not provide tax advice and is not responsible for calculating, collecting, reporting, withholding, or remitting taxes relating to Services independently provided between Users under the current operating model.

11.8 Independent Business Judgment and Informational Fields

Budgets, Your Price entries, Provider Notes, preferences, distances, times, route-point order, status labels, and other Platform fields are informational. They do not create a KORX-set price, booking, invoice, payment obligation, recommendation, or Service Agreement. Account Gender is optional and private. A Preferred Provider Gender entry is informational only and does not filter, rank, exclude, guarantee, or direct Providers. Each User must exercise independent business and personal judgment.

11.9 No Reliance Upon Platform Information Alone

Users acknowledge that information available through the Platform may originate from other Users.

Before entering into a Service Agreement or relying upon material information, Users should independently verify matters that are important to them, including:

- identity;
- qualifications;
- pricing;
- insurance;

- licensing;
- service availability;
- legal compliance.

11.10 Responsibility for Account Activity

Each User remains responsible for activities occurring through that User's Account, except to the extent otherwise required by Applicable Law regarding unauthorized access.

Users agree to maintain appropriate security measures to protect their Accounts.

11.11 Duty to Update Information

Users agree to promptly update information that becomes materially inaccurate, including:

- contact information;
- business information;
- licensing status where relevant;
- Profile information;
- Listings; and
- other information material to the use of the Platform.

11.12 Responsibility for Communications

Users are solely responsible for communications exchanged with other Users.

All such communications occur outside the Platform under the current operating model.

KORX does not guarantee:

- responses;
- successful negotiations;
- formation of Service Agreements;
- performance of Services; or
- satisfaction with any independently offered Service.

11.13 Business Risks

Users acknowledge that entering into agreements with other Users involves ordinary commercial and personal risks.

Each User assumes responsibility for evaluating those risks before entering into any Service Agreement.

11.14 Continuing Responsibilities

The responsibilities described in this Section continue throughout the User's use of the Platform and remain applicable to any conduct occurring before termination of an Account.

11.15 No Implied Representations by KORX

Except where KORX expressly states otherwise in writing, nothing displayed on the Platform shall be interpreted as a representation or warranty by KORX regarding:

- the qualifications of a User;
- the legality of a Service;
- the availability of a Service;
- the quality of a Service;
- the financial condition of a User;

- the identity of a User.

11.16 User Acknowledgment

By using the Platform, you acknowledge that:

- KORX provides digital Platform services only;
- Users remain independently responsible for their own decisions;
- Service Agreements are entered into directly between Users;
- KORX is not responsible for decisions voluntarily made by Users in reliance upon User-generated Content.

11.17 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 12: DISCLAIMERS & LIMITATION OF LIABILITY

12.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

12.2 Platform Provided "As Is"

To the maximum extent permitted by Applicable Law, the Platform and the services provided directly by KORX are offered on an **"AS IS"** and **"AS AVAILABLE"** basis.

Except where expressly stated in these Terms or required by Applicable Law, KORX makes no representation or warranty that the Platform will:

- operate without interruption;
- be error-free;
- be available at all times;
- meet every User's expectations;
- be free from security vulnerabilities; or
- remain unchanged.

12.3 No Warranty Regarding User-Provided Services

KORX does not warrant, guarantee, certify, or endorse:

- any independently offered Service;
- any Service Provider;
- any Service Requester;
- any Listing;
- any Service Agreement;
- the performance of any Service;
- the outcome of any transaction between Users.

All Services are offered independently by Users and remain their sole responsibility.

12.4 No Guarantee of User Information

User Content, Listings, Profiles, reviews, ratings, and other information available through the Platform may originate from Users or third parties.

KORX does not guarantee that such information is:

- accurate;

- complete;
- current;
- lawful;
- reliable;
- suitable for a particular purpose.

Users are responsible for independently evaluating information before relying upon it.

A “Verified” Contact Method label confirms only successful control of the displayed telephone number or email address. An “Identity Verified” or “ID Verified” label confirms only the identity result described in Section 4.9. Neither label verifies Service quality, residence, background, licenses, insurance, qualifications, vehicles, or legal eligibility, and neither is a KORX endorsement or guarantee.

12.5 No Professional Advice

Information made available through the Platform is provided for general informational purposes unless KORX expressly states otherwise.

Nothing on the Platform constitutes:

- legal advice;
- financial advice;
- tax advice;
- insurance advice;
- engineering advice;
- medical advice; or
- any other regulated professional advice.

Users should consult qualified professionals where appropriate.

12.6 No Guarantee of Platform Results or User Preferences

KORX does not guarantee that use of the Platform will result in:

- business opportunities;
- inquiries, responses, or contact from a Service Provider or Service Requester;
- acceptance of any Requester Budget, Your Price entry, or Provider Note;
- satisfaction of any Preferred Provider Gender or other stated preference;
- contracts;
- revenue;
- employment;
- transportation services;
- successful negotiations;
- completed Services or transactions; or
- delivery of any optional event-specific notification.

The Platform provides digital and informational tools only. The display of a User, Profile, Listing, Budget, Your Price, Provider Note, preference, rating, advertisement, or Contact Access event does not constitute a guarantee, endorsement, booking, matching decision, or promised result by KORX.

12.7 No Guarantee of Continuous Availability or Status Information

The Platform may be unavailable, delayed, or degraded from time to time due to:

- maintenance;
- software updates;

- technical failures;
- internet disruptions;
- Third-Party Service interruptions;
- security incidents; or
- circumstances beyond KORX's reasonable control.

KORX does not guarantee uninterrupted access.

KORX may publish or display Platform status messages based on information reasonably available at the time. A status message may be preliminary, incomplete, delayed, or later corrected. Unless KORX expressly states otherwise, a status message does not establish or prove the root cause, scope, impact, responsibility, existence of a security or privacy breach, or expected restoration time of an operational event.

Any estimated restoration time is an estimate only and is not a guarantee or contractual commitment. Publication, modification, or removal of a status message does not itself change the underlying technical state of the Platform.

12.8 User Decisions

Users make independent decisions concerning:

- communications;
- negotiations;
- Service Agreements;
- pricing;
- payments;
- transportation arrangements;
- selection of Service Providers or Service Requesters.

KORX is not responsible for decisions voluntarily made by Users.

12.9 Limitation of Liability

To the maximum extent permitted by Applicable Law, KORX shall not be liable for indirect, incidental, consequential, special, exemplary, or punitive damages arising out of or relating to:

- use of the Platform;
- inability to use the Platform;
- User Content;
- User conduct;
- independently provided Services;
- Service Agreements;
- Third-Party Services; or
- events beyond KORX's reasonable control.

This limitation applies regardless of the legal theory asserted, except where prohibited by Applicable Law.

12.10 Monetary Limitation

To the fullest extent permitted by Applicable Law, KORX's aggregate liability arising out of or relating to these Terms or the Platform shall not exceed the greater of:

- the total Fees actually paid by the User to KORX during the twelve (12) months immediately preceding the event giving rise to the claim; or

- **One Hundred United States Dollars (US \$100.00).**

This limitation applies only to claims for which limitation is legally permitted.

12.11 No Liability for User Conduct

KORX is not responsible for:

- acts or omissions of Users;
- violations of law by Users;
- breaches of Service Agreements;
- misrepresentations made by Users;
- payment disputes between Users;
- injuries, losses, or damages arising from independently provided Services.

12.12 No Liability for Third-Party Services

KORX is not responsible for failures, delays, inaccuracies, interruptions, or security incidents primarily caused by Third-Party Service providers beyond KORX's reasonable control.

Nothing in this Section limits any responsibility KORX may have for its own conduct under Applicable Law.

12.13 Force Majeure

KORX shall not be responsible for delays or failures resulting from events beyond its reasonable control, including:

- natural disasters;
- war;
- terrorism;
- civil unrest;
- governmental actions;
- labor disputes;
- widespread internet failures;
- utility failures;
- cyberattacks;
- epidemics or pandemics; and
- similar extraordinary events.

KORX will use commercially reasonable efforts to resume normal operations when practicable.

12.14 Jurisdictional Limitations

Some jurisdictions do not permit the exclusion or limitation of certain warranties or liabilities.

Where Applicable Law prohibits a limitation contained in this Section, that limitation shall apply only to the maximum extent permitted by Applicable Law.

The remaining provisions shall continue in full force and effect.

12.15 Basis of the Bargain

The Users acknowledge that:

- the disclaimers contained in this Section;
- the allocation of responsibilities throughout these Terms; and
- the limitations of liability described herein,

constitute an essential basis upon which KORX makes the Platform available.

The Fees charged by KORX, if any, reflect this allocation of risk.

12.16 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 13: INDEMNIFICATION

13.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

13.2 User Indemnification Obligation

To the maximum extent permitted by Applicable Law, you agree to defend, indemnify, and hold harmless KORX, its affiliates, officers, directors, employees, agents, contractors, service providers, successors, and permitted assigns (collectively, the "KORX Parties") from third-party claims to the extent arising from your breach of these Terms, violation of law, User Content or Listings, infringement of third-party rights, communications or dealings with other Users, independently provided Services or Service Agreements, or fraudulent, negligent, unlawful, or willful conduct. Section 13.3 limits this obligation for KORX's own conduct.

13.3 No Indemnification for KORX's Own Conduct

Nothing in this Section requires you to indemnify KORX for claims arising primarily from:

- KORX's own negligence where indemnification is prohibited by Applicable Law;
- KORX's willful misconduct;
- KORX's fraud;
- KORX's violation of Applicable Law.

This limitation applies to the extent required by Applicable Law.

13.4 Third-Party Claims

The indemnification obligations described in this Section apply only to claims brought by third parties, to the extent permitted by Applicable Law.

Except for the persons and entities expressly identified in Section 13.2, nothing in this Section creates contractual rights in favor of any other person or entity that is not a party to these Terms.

13.5 Cooperation

Where KORX seeks indemnification under this Section, KORX may request reasonable cooperation from the User, including:

- providing relevant information;
- preserving evidence;
- producing reasonably available documents;
- assisting in the defense of a claim.

KORX will use commercially reasonable efforts to avoid imposing unnecessary burdens on the User.

13.6 Control of Defense

Subject to Applicable Law, KORX may assume control of the defense or settlement of any claim covered by this Section.

Where appropriate, KORX may permit the User to participate in the defense at the User's own expense.

KORX will not unreasonably settle a claim in a manner that imposes independent legal obligations upon the User without providing the User a reasonable opportunity to be heard where required by Applicable Law.

13.7 User Participation

The User shall not admit liability, settle, compromise, or otherwise resolve any claim for which indemnification may be sought in a manner that materially affects KORX without KORX's prior written consent, except where prohibited by Applicable Law.

Likewise, KORX shall act reasonably in exercising its rights under this Section.

13.8 Relationship to Other Provisions

The indemnification obligations described in this Section are separate from:

- the limitations of liability in Section 12;
- the User responsibilities in Section 11;
- the Platform enforcement provisions in Section 8.

Nothing in one Section limits the operation of another except where expressly stated.

13.9 Mitigation

Each party shall take reasonable steps to mitigate losses where such mitigation is required by Applicable Law.

Nothing in this Section authorizes recovery for losses that could reasonably have been avoided where the law imposes a duty to mitigate.

13.10 Notice of Claims

Where reasonably practicable, KORX will notify the User after becoming aware of a claim for which indemnification may be sought.

Delay in providing notice does not automatically eliminate the indemnification obligation unless the delay materially prejudices the User's ability to defend the claim.

13.11 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 14: TERMINATION

14.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

14.2 Account Deletion by the User

A User may request permanent deletion of the currently authenticated role-specific Account by completing the deletion procedure made available through the Platform.

Deletion applies only to the identified Service Requester Account or Service Provider Account. A separate Account held by the same User in another role remains active unless the User separately deletes that Account or KORX separately takes action against it under these Terms.

Completed Account deletion:

- ends future access to the deleted Account;

- revokes active sessions associated with that Account;
- produces the Profile, Listing, sharing, Paid Service, and data consequences stated in this Section;
- does not automatically cancel obligations that arose before deletion;
- does not automatically create a refund, credit, or payment reversal;
- does not terminate an independent agreement or payment obligation between Users; and
- does not affect provisions intended to survive deletion.

Account deletion is different from merely canceling automatic renewal of a Paid Service. A User who wishes to retain the Account and any paid-through access should use the applicable renewal-cancellation procedure instead of deleting the Account.

14.3 Termination by KORX

KORX may suspend or terminate an Account where KORX reasonably determines that:

- the User has materially or repeatedly violated these Terms;
- the User has materially or repeatedly violated the KORX Platform Rules (CT-004) or another applicable Platform Policy;
- the User has engaged in fraud, unlawful conduct, or material misuse of the Platform;
- continued access presents a material security, privacy, fraud, or legal risk;
- continued operation would violate Applicable Law or legal process;
- the Account was created or maintained using materially false or unauthorized information; or
- termination is otherwise reasonably necessary to protect the Platform, its Users, third parties, or KORX.

Where reasonably practicable and consistent with Applicable Law and Platform security, KORX may provide notice and an opportunity to correct the issue before permanent termination.

A termination action applies to the Account identified in the applicable action and notice. A separate role-specific Account is not automatically terminated unless KORX separately identifies and takes action against that Account under these Terms.

Where legally permitted and reasonably practicable, KORX will provide a final notice of permanent termination through an available verified Account channel. A permanent termination may be appealed as provided in Section 8.17.

14.4 Immediate Suspension or Termination

KORX may immediately suspend or terminate access without prior notice where KORX reasonably believes immediate action is necessary to:

- protect Users or third parties;
- prevent fraud or unauthorized access;
- preserve evidence or Platform security;
- respond to an Account compromise;
- comply with a court order or lawful governmental request;
- comply with Applicable Law; or
- prevent significant harm to the Platform, KORX, Users, or third parties.

Where prior notice is omitted, KORX may provide notice after the action when legally permitted and reasonably safe. The absence of prior notice does not eliminate the appeal right provided by Section 8.17 for a permanent termination, except to the extent Applicable Law prohibits that process.

14.5 Effect on Profiles, Requests, Listings, and Sharing

Upon completed Account deletion or permanent termination, KORX may remove public visibility of the affected Profile and User Content and end access to associated Account features.

For a Service Requester Account, KORX will cancel active or upcoming KORX Service Requests associated with that Account, end any related active Request Advertising, and withdraw any Share My Request authorization that remains withdrawable at that time.

For a Service Provider Account, KORX will remove the public Provider Profile and end future use of Contact Access Features associated with that Account.

Deletion or termination does not:

- recall contact information or other information already displayed, accessed, shared, transmitted, copied, or saved;
- reverse an already completed Share My Contact disclosure;
- erase the historical record of a Share My Request or Share My Contact event;
- change a Past or Cancelled Request into another lifecycle status;
- terminate an independent agreement or payment arrangement between Users; or
- require immediate deletion of records that KORX may lawfully retain under Sections 14.8 and 14.10.

KORX may archive or preserve Listings, Profiles, sharing records, and related records where reasonably necessary for legal, billing, security, fraud-prevention, rating-integrity, reporting, audit, or enforcement purposes.

14.6 Effect on Paid Services

Termination or deletion stops future access and renewal as implemented by KORX, but does not automatically create a refund or erase a valid charge. Section 6, accepted checkout terms, and Applicable Law govern paid-through access, trial cancellation, recurring billing, advertising, and refunds.

14.7 Outstanding Obligations

Deletion, suspension, or termination does not eliminate obligations or liabilities arising before its effective time, including obligations relating to:

- valid unpaid KORX Fees, chargebacks, or completed KORX purchases;
- independently arranged agreements, payments, or obligations between Users;
- indemnification;
- intellectual property;
- confidentiality where applicable;
- dispute resolution;
- legal compliance; and
- any other provision intended to survive.

KORX does not collect or enforce the price of an independently provided Service and is not responsible for resolving a user-to-user payment or performance dispute.

14.8 Preservation of Records

Following Account deletion, suspension, or termination, KORX may retain records reasonably necessary to:

- comply with Applicable Law, legal process, tax, accounting, or recordkeeping requirements;

- respond to lawful governmental requests;
- process or reconcile billing, refunds, chargebacks, or processor records;
- prevent fraud or unauthorized re-registration;
- investigate misconduct or Account compromise;
- preserve rating integrity;
- maintain report, appeal, enforcement, security, and audit records;
- establish, exercise, or defend legal claims;
- comply with a legal hold; or
- protect the legal rights, security, and integrity of KORX, Users, or the Platform.

Retention does not mean that the deleted Account remains active or publicly visible. Retention periods and access restrictions are governed by the Privacy Policy and Applicable Law.

14.9 Re-registration

Re-registration after voluntary Account deletion creates a new Account. Use of the same email address, telephone number, or other contact information does not restore the deleted Account.

A new Account does not restore or reset any previous Profile, Favorites, Service Requests, Contact Access history, ratings, benefits, paid periods, receipts, or previously used trial or promotional eligibility.

A User whose Account was terminated for a material violation may not create or use another Account to evade the termination and may not re-register without KORX's prior written authorization. KORX may use lawfully retained records to identify and enforce such restrictions.

A separate role-specific Account that was not deleted or terminated remains subject to its own status and history.

Nothing in this Section limits the appeal process in Section 8.17 or any non-waivable right available under Applicable Law.

14.10 User Data Following Deletion or Termination

KORX will handle Personal Information following Account deletion or termination in accordance with CT-002 and Applicable Law. Information already lawfully disclosed to or independently retained by another User or third party cannot necessarily be recalled through an Account-deletion request.

14.11 Effect on Independent Service Agreements

Deletion, suspension, or termination of an Account does not cancel, rescind, complete, or otherwise determine the status of an agreement, payment, or obligation previously arranged directly between Users.

The rights and obligations arising from any such arrangement remain matters between the participating Users unless Applicable Law provides otherwise.

KORX is not a party to, and is not responsible for enforcing, completing, canceling, refunding, or terminating, any independently arranged Service Agreement or payment between Users.

14.12 No Waiver of Legal Rights

Termination of these Terms or an Account does not waive any legal rights or remedies available to either KORX or the User regarding conduct occurring before termination.

14.13 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 15: PRIVACY & DATA PROTECTION

15.1 Privacy Policy

CT-002 — KORX Privacy Policy is KORX's governing privacy notice for the collection, use, disclosure, retention, security, and other processing of Personal Information. It does not by itself constitute consent to processing that requires separate affirmative consent under Applicable Law.

15.2 Public, Private, and User-Directed Information

Exact route addresses are entered and processed in private fields and are not disclosed to Service Providers or the public through User-facing features; only the Provider-Visible Projection is displayed. Share My Contact discloses only the Provider-selected telephone number, email address, or both after fresh, Request-specific authorization. Public, private, and User-directed information remains subject to CT-002.

15.3 Cookies, Event Notifications, and Other Communications

In-App, Email, and SMS notifications for Share My Contact and similar events are optional, settings-dependent, availability-dependent, and not guaranteed. KORX may separately send legal, security, billing, transactional, and other necessary notices as permitted by law. Cookies and similar technologies are governed by CT-002 and, only if approved and published, CT-003.

15.4 Privacy Rights and Conflicts

CT-002 governs a conflict concerning Personal Information. Nothing in these Terms limits a non-waivable privacy right. CT-003 applies only if approved and published and cannot override CT-001, CT-002, or CT-004.

SECTION 16: GOVERNING LAW & DISPUTE RESOLUTION

16.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

16.2 Governing Law

Except to the extent otherwise required by Applicable Law, these Terms and any dispute arising out of or relating to these Terms or the Platform shall be governed by the laws of the **State of New Jersey**, without regard to its conflict-of-law principles.

This governing-law provision does not deprive Users of any mandatory legal protections that cannot lawfully be waived.

16.3 Good Faith Resolution

Before commencing formal legal proceedings, KORX and the User agree to make a reasonable effort to resolve disputes through good-faith discussions.

Either party may notify the other of the dispute by providing sufficient information to identify:

- the parties involved;
- the nature of the dispute;
- the relevant facts;
- the requested resolution.

The parties will use commercially reasonable efforts to resolve the matter informally before pursuing additional legal remedies.

16.4 Jurisdiction and Venue

Unless Applicable Law provides otherwise, legal proceedings relating to these Terms or the Platform shall be brought in the state or federal courts located in the **State of New Jersey**, and each party consents to the personal jurisdiction of those courts.

Nothing in this Section prevents a party from seeking relief in another court where exclusive jurisdiction is required by Applicable Law.

16.5 No Limitation of Mandatory Rights

Nothing in these Terms shall be interpreted as limiting any statutory consumer rights, procedural rights, or other protections that cannot lawfully be waived under Applicable Law.

If any provision of this Section conflicts with mandatory law, that mandatory law shall prevail to the extent of the conflict.

16.6 Equitable Relief

Nothing in these Terms prevents KORX or a User from seeking temporary, preliminary, or permanent equitable relief, including injunctive relief, where such relief is authorized by Applicable Law.

This includes claims involving:

- intellectual property rights;
- unauthorized access;
- misuse of confidential information;
- threats to Platform security; or
- other circumstances where monetary damages alone may not provide an adequate remedy.

16.7 Electronic Evidence

To the extent permitted by Applicable Law, electronically stored information maintained in the ordinary course of operating the Platform may be used as evidence in legal proceedings.

Such records may include:

- Account records;
- acceptance of these Terms;
- login history;
- billing records;
- contact-access and notification logs;
- audit logs;
- technical records; and
- other electronic records maintained in accordance with KORX's record-retention practices.

The admissibility and evidentiary weight of such records shall be determined by the applicable court or tribunal.

16.8 Legal and Required Notices

Formal legal notices to KORX must be sent to the mailing address or email address stated in Section 1.17, with the heading or subject line "Legal Notice," unless KORX designates different legal-notice information on the Platform.

KORX may provide Users with legal notices electronically where permitted by Applicable Law, including by:

- email;

- Platform notifications;
- Account notices; or
- other legally recognized electronic means.

A User's settings for marketing communications or optional event-specific notifications, including Share My Contact notifications, do not prevent KORX from delivering legal, security, Account, billing, fraud-prevention, or other necessary non-promotional notices where permitted or required by Applicable Law.

Withdrawal of consent to marketing communications does not, by itself, withdraw acceptance of these Terms or prevent delivery of a communication that KORX may lawfully provide in connection with the User's Account or a legal obligation.

16.9 Severability of Dispute Provisions

If any provision of this Section is held invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect to the maximum extent permitted by Applicable Law.

Where possible, an invalid provision shall be interpreted or modified only to the extent necessary to make it enforceable while preserving its original intent.

16.10 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 17: AMENDMENTS TO THESE TERMS

17.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

17.2 Right to Amend

KORX may amend these Terms from time to time where reasonably necessary, including to:

- improve Platform operations;
- introduce new features or services;
- reflect changes in Applicable Law;
- address security concerns;
- respond to technological developments;
- clarify existing provisions;
- protect Users or the Platform; or
- support business growth.

17.3 Version and Effective Date

Each version of these Terms shall identify its Document Number, Version number, Effective Date, Publication Date, and Last Updated date.

Unless otherwise required by Applicable Law or expressly stated by KORX, an amendment becomes effective on the date specified in the updated Terms. The Effective Date of an amended version does not make that version retroactive and does not eliminate any separate affirmative-acceptance requirement described in Section 17.5.

17.4 Notice of Material Changes

Where KORX makes material changes to these Terms, KORX will provide reasonable notice using one or more appropriate methods, which may include:

- email;
- Platform notifications;
- Account notices;
- a reasonably conspicuous notice on the Platform;
- an affirmative reacceptance screen; or
- another legally recognized electronic communication.

The method and timing of notice may vary depending upon the nature of the amendment, the affected Users or features, and Applicable Law. Providing notice does not replace affirmative acceptance where KORX designates reacceptance as required or where Applicable Law requires affirmative consent.

17.5 Continued Use and Affirmative Reacceptance

To the extent permitted by Applicable Law, continued access to or use of the Platform after the Effective Date of amended Terms may constitute acceptance only where KORX provided reasonably conspicuous notice and did not require a separate affirmative acceptance action.

Where KORX designates a revision as requiring affirmative reacceptance, or where Applicable Law requires affirmative consent, continued use alone is insufficient. The affected User must affirmatively accept the updated Terms through the checkbox, button, or similar electronic method presented by KORX before using the affected authenticated feature.

KORX may restrict access to affected features until required acceptance is completed. A User's refusal to accept an amended version applies prospectively and does not alter rights or obligations that accrued under a previously accepted version.

17.6 No Retroactive Effect

Unless required by Applicable Law or expressly stated otherwise, amendments apply prospectively only.

Amendments do not alter rights or obligations that accrued before the effective date of the amendment.

17.7 Additional Terms and Subject-Matter Priority

CT-005 governs subscription, billing, cancellation, refunds, and other KORX Paid Service matters within its stated scope, together with lawfully accepted transaction-specific checkout disclosures. Accepted Additional Terms control only the specifically identified feature or Paid Service. CT-003 and CT-006 apply only if and when each has been approved and published. No such document amends unrelated products, alters KORX's Platform role, or overrides CT-002 or CT-004 within those documents' governing scopes unless the controlling document expressly permits it.

17.8 Platform Rules and Operational Updates

CT-004 may be updated for conduct, Content, acceptable use, reporting, and enforcement. Developer specifications, mockups, Help Articles, FAQs, marketing materials, and other operational materials cannot make an optional notification mandatory, impose an unapproved Fee, reveal restricted data, or override governing documents.

17.9 Version and Acceptance History

KORX will maintain an authoritative record of each version of these Terms, including its Version number, Effective Date, Publication Date, Last Updated date, and a summary of material changes.

KORX may make prior versions or change summaries available to Users for informational, legal, or compliance purposes. The availability of a prior version does not make that version current, but the version accepted by a User remains relevant to conduct, rights, and obligations arising while that version applied.

KORX may retain records reasonably necessary to document the version presented to and accepted by a User, the method of acceptance, the applicable Account and role, and the acceptance timestamp, subject to the Privacy Policy and Applicable Law.

Version 1.0 | August 22, 2026 | Initial approved version.

Version 2.0 | Superseded before publication by Version 2.2.

Version 2.2 | Planned effective and publication date: October 1, 2026 | Didit revision prepared September 5, 2026 - FINAL - APPROVED. Names Didit as the primary identity-verification provider, makes the optional check free to Service Providers with KORX bearing applicable cost, and adds separate biometric consent and minimized-data processing. All other v2.1 operating decisions remain in effect. This revision was finally approved September 5, 2026; production activation and applicable affirmative reacceptance and separate verification consent must be completed before the affected processing.

17.10 User Responsibility

Users are encouraged to review these Terms periodically.

Failure to review updated Terms does not, by itself, prevent the amended Terms from becoming effective where Applicable Law permits.

17.11 Invalid Amendments

If a court or other competent authority determines that a particular amendment is invalid or unenforceable, such determination shall not affect the validity or enforceability of the remaining provisions of these Terms.

17.12 Survival

The obligations identified in Section 18.10 survive as stated there.

SECTION 18: GENERAL PROVISIONS

18.1 Purpose of this Section

This Section states the governing contractual rules for the subject identified in its heading.

18.2 Entire Agreement and Governing Documents

These Terms govern the overall contractual relationship; CT-004 is incorporated, binding, and governing for User conduct, Content, acceptable use, contact-access conduct, ratings, reporting, and rule-based enforcement; CT-002 governs Personal Information; and CT-005 governs subscription, billing, cancellation, refunds, and other Paid Service matters within its scope. Transaction-specific checkout disclosures lawfully accepted under CT-005 control the identified purchase to the extent they are more specific and consistent with mandatory law. Accepted Additional Terms govern only the identified feature or Paid Service. CT-003 and CT-006 apply only if and when each has been approved and published. Developer specifications, designs, pages, mockups, Help Articles, FAQs,

and marketing or operational materials do not override these governing documents unless expressly incorporated by the document authorized to do so.

18.3 Severability

If any provision of these Terms is determined by a court or other competent authority to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.

Where reasonably possible, the invalid provision shall be interpreted or modified only to the extent necessary to make it enforceable while preserving its original purpose.

18.4 No Waiver

The failure or delay of KORX to exercise any right or enforce any provision of these Terms shall not constitute a waiver of that right or provision.

A waiver shall be effective only if made expressly in writing by an authorized representative of KORX.

A waiver in one instance does not constitute a continuing waiver or a waiver of any other provision.

18.5 Assignment

Users may not assign, transfer, delegate, or otherwise dispose of their rights or obligations under these Terms without KORX's prior written consent, except where Applicable Law provides otherwise.

KORX may assign or transfer its rights or obligations under these Terms in connection with:

- a merger;
- acquisition;
- corporate restructuring;
- sale of assets;
- financing transaction; or
- other lawful business reorganization.

Such assignment shall not reduce any mandatory legal protections available to Users under Applicable Law.

18.6 Third-Party Beneficiaries

Except for the persons and entities expressly identified as indemnified parties in Section 13.2, and any permitted successors or assigns of KORX, no person or entity that is not a party to these Terms acquires any right to enforce any provision of these Terms, except where expressly required by Applicable Law.

18.7 Compliance with Applicable Law

These Terms shall be interpreted and applied in a manner consistent with Applicable Law.

Where a provision conflicts with mandatory legal requirements, that provision shall apply only to the extent permitted by law, while the remaining provisions continue in effect.

18.8 Language

The official version of these Terms shall be the English-language version published by KORX.

Translations may be provided solely for convenience.

In the event of any inconsistency between a translated version and the official English version, the English version shall prevail to the extent permitted by Applicable Law.

18.9 Contact Information

Questions regarding these Terms may be directed to KORX using the contact information published on the Platform.

Legal notices shall be submitted using the designated legal contact information identified by KORX.

18.10 Survival

Provisions that by their nature should survive suspension, deletion, termination, or expiration survive, including accrued payment obligations, licenses needed to operate or preserve records, intellectual-property rights, disclaimers, limitations of liability, indemnification, dispute and evidence provisions, enforcement records, and Sections 6, 9, 12, 13, 14, 16, and 18 to the extent applicable.